



Anderson Air Club Membership Agreement

THE ANDERSON AIR CLUB MEMBERSHIP

Complete protection for your Heating and Air Conditioning system as well as your pocketbook! An annual membership for your HVAC system will increase the lifespan of your furnace and air conditioner, decrease system breakdowns, save you money and help save the earth by lowering gas and electricity consumption!

Club Member Information

Name _____

Address _____

Phone # _____ Alt. Phone # _____

Email _____

Number of Systems _____

Model # _____

Serial # _____

BENEFITS INCLUDED IN THE ANDERSON AIR CLUB MEMBERSHIP

- TWO FREE SYSTEM TUNE UPS OR MAINTENANCE CHECKS. [1 IN THE SPRING/SUMMER FOR YOUR AC SYSTEM.] [1 IN THE FALL / WINTER/ FOR YOUR FURNACE SYSTEM.]
- DISCOUNTED SERVICE FEE OF \$49
- 10% OFF OF PARTS AND SERVICES
- 5% OFF OF TOTAL REPLACEMENTS
- PRIORITY BOOKING TIMES
- \$0 WEEKEND AND AFTER HOURS FEES



Contact Information:
Main Line: 479-751-6210
Address: 1374 Carley Road, Springdale AR, 72762
Email: service@andersonair.com



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CLUB MEMBERSHIP TERMS

- The Anderson Air Club Membership plan is designed to ensure optimal performance of your system, protect the owner from unit failure, and prolong the life of the system. Our membership plan includes two visits per year with the following scope of work:
- You will be contacted via phone and/or email when it's time to schedule your system maintenance. The timing of your membership maintenance visits will be determined by us office staff based on weather, workload, and availability. The time of year for your included visits are not as important as is the frequency of your maintenance visits. We ask that you respond within 7 days of our initial contact. If after two attempts, we do not receive a response from you, these visits will not be rolled over into next year's membership.
- You will be contacted by our office when we need updated billing information. We ask you that you promptly contact us with any new credit card numbers and/or expiration date changes as soon as possible to prevent processing rejection fees and interruptions in your membership. Anderson Air reserves the right to cancel, discontinue or change membership plans, terms and benefits at any time. You will be notified by writing to the email listed on the front of this agreement of all changes regarding your membership.
- If you should decide to cancel your membership, please call our office to let us know. However, to officially cancel your membership and stop monthly charges, you must do so in writing by either mail, fax, or email. Please note: Your monthly charges cannot be stopped at our office. receives written notice and the club account is in good standing. If your account has an outstanding balance, the balance must be paid in full to cancel the membership.

ANDERSON AIR CLUB MEMBERSHIP PAYMENT OPTIONS*

Please select one of the following:

Annual: \$199 for the first unit and \$179 for each additional unit*

Monthly: \$19/mo. for the first unit and \$17/mo. for each additional unit

AGREEMENT TO TERMS:

Monthly

I am joining the Preventative membership club as indicated above and authorize a monthly deduction on the 15th of the month for the payment amount listed above via credit card/ACH as indicated. I have read this club membership agreement including the terms above hereof, and agree to be bound by all the terms contained herein.

Yearly

I am joining the Preventative membership club as indicated above and authorized a one time. payment for the annual plan for the payment amount listed above via credit card/ACH as indicated. I have read this club membership agreement including the terms above hereof and agree to be bound by all the terms contained herein.

Signature and Date:



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What's Included in an Anderson Air Tune Up?

AC / HP

- Clean & Inspect Condenser Coil (* -Does not include Detergent) (*Trane/American Standard/Specialty units subject to specialty pricing)
- Inspect Evaporator Coil for Cleanliness and Bacterial Growth (**If accessible)
- Inspect Blower Wheel
- Clean & Test Safety Controls
- Inspect Unit Disconnect
- Inspect & Test Contactor
- Test Airflow Static Pressure
- Inspect & Check Ducts For Leakage
- Clean & Check Condensate Plumbing
- Inspect Electrical Connections
- Measure Refrigerant Level(** temperature must be above 60 degrees to record proper level)
- Inspect Motor Bearings
- Condenser Fan Motor -Check Condenser Fan Blade Balance
- Measure & Record Capacitor Rating
- Measure & Record Compressor Amps -Measure & Record Condenser Fan
- Motor Amps -Measure & Record Line Voltage -Measure & Record Temperature
- Drop Across Evaporator
- Clearance around outside unit
- Inspect Lineset insulation
- Condition of Disconnect
- Condition electrical components
- Inspection of coil / fins / and drain pan (**If accessible) -Visual of supply/ return duct
- Return air sized properly
- Inspect Thermostat
- Inspect & Clean Or Replace Belt (**Belt purchased separately)
- Check & Clean Or Replace Air -Filter (**Air Filter purchased separately)
- Check & Inspect Circuit Breaker

Gas Furnace / Air Handler

- Clean & Inspect Burners
- Inspect Heating Elements and Wire Connections (**If accessible)
- Inspect Heat Exchanger (**If accessible, additional rates may apply)
- Test Gas Shut-Off Valve
- Clean & Check Pressure Tubes
- Clean Cabinet -Inspect Blower Wheel -Inspect & Ohm Igniter
- Check Thermostat -Inspect Vent Pipes -Inspect Combustion
- Condensate Plumbing if high efficient
- Inspect Electrical Connections
- Clean Flame Sensor
- Measure & Record Temperature Rise
- Measure & Record Gas Pressure
- Perform Carbon Monoxide Check
- Measure & Record Capacitor Rating
- Measure & Record Blower Motor Amps
- Check & Clean Or Replace Air Filter (**Air Filter purchased separately)
- Inspect & Check Ducts For Leakage
- Inspect & Check For Proper Fuse Size
- Inducer motor amp -Condition HV/LV wiring -Condition electrical components
- Inspect interior /exterior venting
- CO in duct system
- Adjust gas pressure high / low
- Leak check from valve to unit
- Visual of gas piping
- Drain line /trap clear of blockage -Blower wheel not out of balance and clean



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